

# Intellect Allowlisting Guide

Ensure you and your organisation have a smooth experience

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## 1. For end-user email communications such as welcome emails, session information and reminders, newsletters, user support, and more:

- a. Request your IT team to allowlist the following domains, subdomains, and IP addresses: 149.72.120.147, 149.72.124.87
  - i. [intellect.co](#) - *Intellect's main domain*
  - ii. [comms.intellect.co](#) - *Intellect's subdomain*
  - iii. [app.intellect.co](#) - *Intellect's User Web subdomain*
  - iv. [insights.intellect.co](#) - *Intellect's insight dashboard*
- b. Request your IT team to allowlist the following exact email addresses and send an internal message to your employees to encourage them to add to their safe sender list:
  - i. [support@intellect.co](mailto:support@intellect.co) - *For all correspondence with Intellect's support team*
  - ii. [team@intellect.co](mailto:team@intellect.co)/[no-reply@intellectapp.cn](mailto:no-reply@intellectapp.cn) (China server) - *For transactional emails and notifications relating to a user's care journey, such as appointment confirmations, reminders, and more*
  - iii. [success@comms.intellect.co](mailto:success@comms.intellect.co) - *For non-transactional communications such as product updates, newsletters, and more*
- c. Other details for your IT team:
  - i. Sending domain: [comms.intellect.co](#); [intellect.co](#)
  - ii. Envelope/Return-path domain: [msg.comms.intellect.co](#), [trn.intellect.co](#)

## 2. For resources for your team to share about Intellect with your organisation, such as Intellect collateral, promotional materials, monthly campaigns, and such, please allowlist the following:

- a. [Canva.com](#) - *Collaborative design tool, for your team to customise or co-brand select Intellect collateral as you wish*
- b. Google Drive or Microsoft OneDrive - *Cloud-based hosting tool, where your Client Success Team hosts documents to share with you. You may indicate which platform you prefer.*